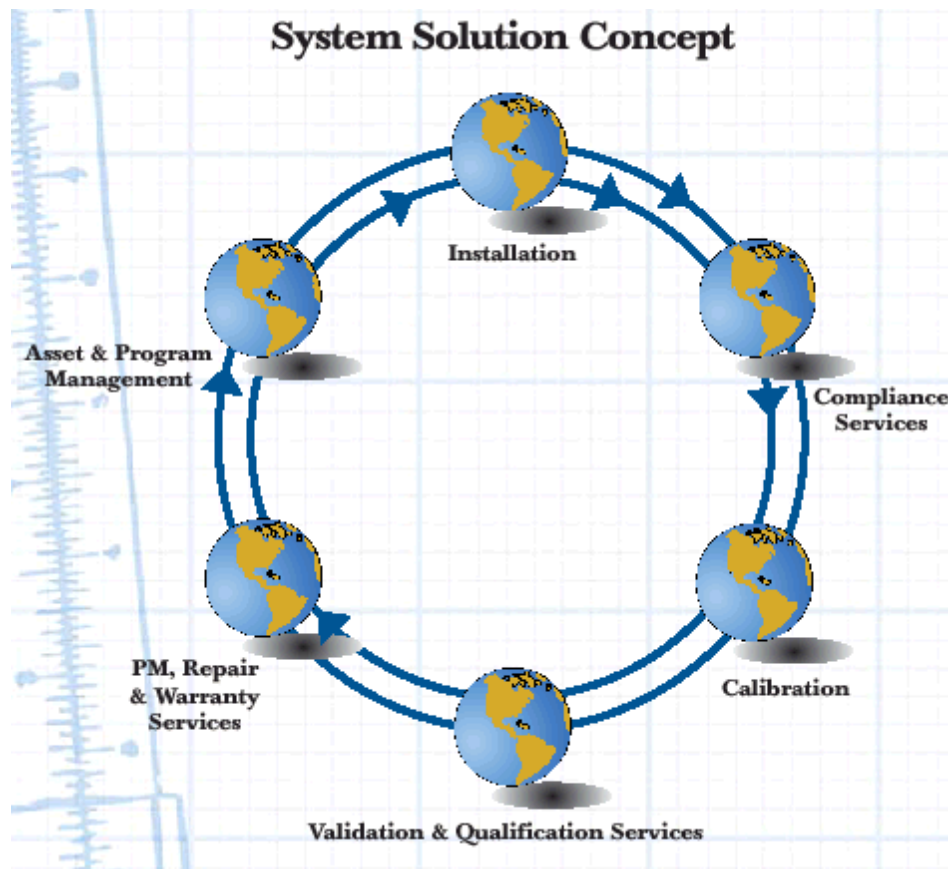




The Synergy Group

Synergy is defined as the interaction of two or more agents or forces so that their combined effect is greater than the sum of their individual effect. This accurately describes the new technical services group that consists of Delta Technical Products, Westlake Pharmaceutical Services, Calibration Technologies and Biotechnical Services. This contractual and strategic partnership allows us to offer a full suite of validation, calibration, asset management, preventative maintenance, relocation, repair, and compliance services.

The advantages of the Synergy group centers around our ability to offer a systematic solution on both analytical and laboratory instrumentation irrespective of the make, model, type, or manufacturer. We now have the ability to offer our customers a true “one stop shop” and all of the advantages associated with this concept. Our leadership teams have a combined experience of well over 200 years, spanning industries and markets such as pharmaceutical, biotech, aeronautical, automotive, government, military, and environmental. The background and experience of the Synergy team provides you the confidence that your requirements are understood and that the services are executed properly and expeditiously.





Compliance Services

The FDA defines validation as: Establishing documented evidence that provides a high degree of assurance that a specific process or device will consistently produce accurate data or that a product will meet its predetermined specifications and quality attributes.

Satisfy FDA, EPA Guidelines for Qualification (IQ, OQ, PQ, Verification) of your instruments and equipment.

Satisfy your instrument and equipment calibration, service, and verification requirements by utilizing our highly skilled technicians on-site at your facility or through our network of conveniently located laboratories.

Training

Take advantage of our experience. Choose from our consultative, instructional, and project management based services to get your company on the fast track to compliance. Our programs and activities include regulatory assessments, training, documented development, and controls.

Asset Management

Our asset management capabilities set the standard for the BioPharma industry. We use the latest technology to manage the life cycle of almost any asset in terms of ownership, commissioning, setup, installation, calibration, repair, maintenance, and decommissioning. Web based data base provides historical tracking and advanced reporting features.

Preventative Maintenance (PM) and Repair Services

Our PM and repair services are full documented and are executed by highly skilled technicians. There are no hidden costs and we provide you with a comprehensive report that details all of the work that was performed.

Relocation Services

Moving no longer means headaches. We offer even the most highly regulated laboratories the means to relocate their instrumentation from one location to another in full compliance. The appropriate documentation is provided as required by the appropriate regulatory agencies. We are sensitive to your timelines and our experienced staff will prepare and pack all of your equipment for shipping including securing and labeling all cables. Once the instrumentation has been relocated, we will perform the setup and re-certify each device according to your quality requirements.





Competitive Advantage and Value Proposition

Focus on the Pharma Industry

- Proven Performance in Regulated Industries
- True Multi-Vendor Portfolio
- Strong Supplier Relationships and Neutral Partnerships

National Infrastructure

- Facilities and coverage throughout the United States

Commitment to Quality and Six Sigma

- ISO 9001 and ISO/IEC 17025 Compliance
- We Have Never Failed a Customer Audit

Supplier Consolidation

- We offer “One Stop Shopping” Multiple Transactions Become One

Experience

- We Service Fortune 500 Companies and Start-Up Corporations
- Combined We Have Logged Over 100,000 calls and Serviced Over 3,000 Models of Instruments from 50 Different OEMS
- Quality Technicians who Routinely Receive Documented Training

Manufacturer’s Serviced

Agilent	Gilson	Rheodyne
Alcott	Hitachi	Rainin
Alltech	Jasco	Sartorius
Beckmann Coulter	Jouan	Sheldon
Binder	Kratos	Shimadzu
Biohit	Knauer	Thermo
Brinkmann	Leap	Tekmar
Bio Rad	MDS Sciex	Thermo
BrandTech	Mettler	Varian
Corning	Nuaire	Waters
Eppendorf	OI Analytical	Wheaton
FisherBrand	Ohaus	AND Many More
Gerstel	Perkin Elmer	
Gow Mac	Revco	

For Service call Delta Technical Products at 1-800-733-5820



Types of Instruments Serviced

Analytical

GC
GCMS
HPLC
LCMS
FTIR
UV / VIS
UPLC

Laboratory

Autoclaves
Balances
Centrifuges
Chillers
Conductivity
Fume Hoods
Incubators
Luminometers
Lypholizers
Osmometers

Laboratory

Pipettes
Plate Readers
pH Meters
Refractometers
SFE
Sterilizers
Thermocyclers
UV
Water Purification Systems
AND MANY MORE.

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